



[Updated 2 April 2020]

### Raffles Town Club COVID-19 Precautionary Measure Update

Dear Members,

The Club hopes you are doing well and your loved ones are keeping safe and healthy!

We would like to thank you all for the support and understanding given to us during this challenging time. When life throws us a curve ball, all that matters is how we handle it. At Raffles Town Club, our member's safety and well-being is always our first priority. In light of the COVID-19 outbreak and new government advisories, the Club would like to keep you updated regarding our response to COVID-19.

#### Our Precautionary Measure Efforts

- Conducting temperature screening for all members, guests and staff
- Provision of hand sanitisers
- Increased frequency in cleaning and disinfecting common areas
- Thorough cleaning and disinfecting each restaurant on closure day
- Ensuring 1 metre safe distancing between tables at all F&B outlets\*
- Takeaway menu made available for social distancing
- Cancelling all Club events and movie screenings with more than 10 participants
- Closing all S&R facilities which involve closer physical contact amongst each other

\*The Singapore Food Agency has visited our F&B outlets and has informed us that the Club is in full compliance with the MOH's social distancing measures.

#### The S&R Facilities

The Club is taking proactive measures to minimise the chance of a cluster outbreak and has temporarily closed S&R facilities. The Club is working on the following and preparing to re-open majority of the S&R facilities on Mon, 13 April 2020, subject to the government's further notice.

- Thorough cleaning and disinfecting all areas within S&R facilities
- Upholstery of gym equipment
- Carrying out maintenance work to enhance the user experience
- New policies to safeguard members using S&R facilities

Facilities & Activities	Status
The Gym	Re-open on 13 April 2020 with social distance measures and below booking system: <ul style="list-style-type: none"><li>• Usage of The Gym by appointment only, via phone call to 6357 3556/567. Time slots are by per hour basis.</li><li>• Maximum 10 members in The Gym at any given time</li><li>• Only alternate cardio machines and stack-weight equipment can be used.</li><li>• Members can spend no longer than one hour in The Gym for each visit.</li></ul>
Male & Female Changing Room	Re-open on 13 April 2020 with social distance measures Steam and Sauna Rooms closed till further notice
Adult Swimming Pool	Re-open on 20 April 2020 with daily water quality check based on advisory from NEA
Children Swimming Pool	Closed till further notice
Tennis Court	Re-open on 13 April 2020 with social distance measures
The Bowling Alley	Re-open on 6 April 2020 with social distance measures
S&R Classes	Suspended till further notice



RAFFLES TOWN CLUB  
SINGAPORE

### **Monthly Subscription Fee**

The Club is in full compliance with the government's regulations and advisories during this period of time. All precautionary measures carried out are necessary and are for the safety and well-being of all members, guests, staff and their loved ones. All membership subscription fees remain unchanged.

As the nation battles this crisis, the Club will try its best to give our members, visitors and staff a safe and comfortable environment. This is why we will continue to find ways to offer alternative options for our members to enjoy including making takeaway menus available, creating more outdoor dining seating with safe distance, offering quick bite menus and many more. We recognise the inconvenience caused; however, as a responsible Club, our decision must be based on you and your family's best interest. With mutual encouragement and understanding, we will get through this together and come out better through our caution, diligence and perseverance.

Please visit [rafflestownclub.com.sg](http://rafflestownclub.com.sg) for the latest COVID-19 precautionary measures at the Club. Stay safe and healthy!

From The Management